GCB Telephone Banking
Menu Tree
(888) 780-4401

Opening Greeting
Enter Account Number
Enter PIN Code

MAIN MENU
To **access your account,** press 1 (Account Access Menu)
To **report a lost or stolen ATM, Debit, or Credit Card,** press 4
To transfer your call to a Customer Service Representative, press 0
Or to hang up and exit the system, press *

ACCOUNT ACCESS MENU (1)
To **inquire on an account,** press 1 (Inquiry Menu)
To **perform a transaction,** press 2 (Transaction Menu)
To **change your pin code,** press 3
To transfer your call to a CSR, press 0
Or to return to the previous menu, press *

INQUIRY MENU (1)
To inquire on a **checking or savings** account, press 1
    To play **balance information**, press 1
    To hear a detailed **transaction history**, press 2
    To hear a **list of checks** that have cleared, press 3
    To search for the status of a **specific check**, press 4
    To hear **interest information**, press 5
    To transfer your call to a CSR, press 0
    Or to return to the previous menu, press *
To inquire on a **certificate** account, press 2
    To play **balance information**, press 1
    To hear **interest information**, press 5
    To transfer your call to a CSR, press 0
    Or to return to the previous menu, press *
To inquire on a *loan*, press 3
    To play press 1
    To hear **interest information**, press 5
    To hear **payment information,** press 6
    To transfer your call to a CSR, press 0
    Or to return to the previous menu, press *

TRANSACTION MENU (2)
To **transfer money** between accounts, press 1
To make a **loan payment**, press 2
To request a **check stop payment**, press 6
To transfer your call to a CSR, press 0
Or to return to the previous menu, press *